OLIB is a highly configurable integrated library system that enables you to customise all areas of library management to reflect your local requirements.

**Online help**

- **OLIB 9 Service Pack 13**
- **OLIB 9 Service Pack 12**
- **OLIB 9 Service Pack 11**
- **OLIB 9 Service Pack 10**
- **OLIB 9 Service Pack 9**

- **User guides**
  - [No image available](https://help.oclc.org/Library_Management/OLIB)
  
  Discover how to use new OLIB features, including new service pack features.
  
  - Service pack 11
  - Service pack 12
  - Service pack 13
  - Process standing orders and loose-leaf publications

- **Folio configuration**
  - [No image available](https://help.oclc.org/Library_Management/OLIB)
  
  Find out how to configure end user features available in Folio.
  
  - Enable end user help
  - Folio lists
  - Generate a search Qwidget for Folio
  - Link to catalogue enrichment data
  - Quick launch searches
  - Ratings and reviews
  - Set / reset with temporary password
  - Set password directly

- **Data import and export**
  - [No image available](https://help.oclc.org/Library_Management/OLIB)

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https://help.oclc.org/Library_Management/OLIB

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Import or export your data from OLIB using MARC and other formats

- Automated upload to WorldCat
- Export to third party discovery
- Import JISC e-books MARC file
- MARC21 export in OLIB 9.0
- OLIB Standard Transfer Format (OLSTF) Tags
- OLIB User Import

• **OLIB reporting**

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  Learn about reporting in OLIB.

  - Download reports
  - Use OLIB reports

• **Release Notes**

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  Find OLIB release notes and key features. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

  - OLIB 9 Service Pack 13 Key Features
  - OLIB 9 Service Pack 13 Release Notes
  - OLIB 9 Service Pack 12 Key Features
  - OLIB 9 Service Pack 12 Release Notes
  - OLIB 9 Service Pack 11 Key Features
  - OLIB 9 Service Pack 11 Release Notes

• **Technical guides**

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  - Creating a .har file for support
  - Enable WebView single sign-on (NTLM)
  - Link checker errors advice
  - OLIB software downloads

• **OLIB to WMS migration**

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  Discover how we manage migrating from your OLIB system to WorldShare Management Services.

  - Moving to WorldShare Management Services
Migrating bibliographic data
  ◦ Migrating patron data
  ◦ Migrating circulation data

• Troubleshooting

Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).
  ◦ A new staff member's account is slow and not performing as others do?
  ◦ A patron is unable to request an online reservation
  ◦ A user's account barcode, transaction history and items on loan has disappeared
  ◦ A user does not have full cataloging options despite having an appropriate user category
  ◦ Can deleted titles/users be recovered?
  ◦ Does OLIB support RDA Cataloguing rules?
  ◦ Do I need to cancel email notices in my test system? [Hosted OLIB]
  ◦ Following an upgrade to OLIB 9.0 Service Pack 12, users are not receiving alerts for available reservations or newly checked in serial issues
  ◦ How can I add a new attribute to the Refine Search dialog?
  ◦ How can I add our own images to WebView's Welcome Page?
  ◦ How can I attach an email list to a SDI alert?
  ◦ How can I filter borrower traps by trap message?
  ◦ How do I change my name in OLIB Web?
  ◦ How do I configure Self-registration?
  ◦ How do I delete a user with enquiries attached?
  ◦ How do I display User Expiry Date in the user details screen of OLIB Folio?
  ◦ How do I export MARC records to OVID?
  ◦ How do I find out my OLIB username/password?
  ◦ How do I insert line breaks in the privacy policy hover text without it being in double line spacing?
  ◦ How do I renew all items on loan to a group of users with minimum checks?
  ◦ How do I search for serial issue titles?
  ◦ How do I set up a System Administrator account on OLIB if the current System Administrator has left?
  ◦ How do I subscribe to the OLIB users' mailing list?
  ◦ How do I transfer a report from my Test system to Live?
  ◦ How do I unlock a user record? [Hosted OLIB]
  ◦ How do I view all items with a specific copy category?
  ◦ How to sign in to OLIB
  ◦ I'm creating a configurable user import. What OLSFT tag should I use to map the User's Date of Birth?
  ◦ I am no longer able to attach files to my item records

https://help.oclc.org/Library_Management/OLIB
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I am unable to return a book after cancelling a reservation
I cannot find the configurable privacy policy statements - where are these located?
I have added a new attribute to the keyword search index however it is not being used in a keyword search
I have deleted a sheet by accident
I have just tried to log in to OLIB WebView and received an account expired error message
I have made changes to my MARC format. How do I apply this change to my existing records?
I have set up SDI alerts. Why are no emails are being generated?
My OLIB export to CONTENTdm is not working
My XML export is not displaying correctly
Setting default sorting for indexes
Some of our student record files have not imported into OLIB
Staff accounts are unable to see Helpdesk Online links
The Username and Password fields are populating with my login credentials when I try to create a new user
What is the taxonomy that is used in OLIB?
When I issue a loan I get the message 'User is banned from this copy category.'
Where can I find the latest version of the OLIB schema? [SP12 and under]
Where can I find the latest version of the OLIB schema? [SP13+]
Why am I receiving several emails per hour for my reports?
Why are patrons not receiving their overdue emails?
Why are some changes made to title records not visible in the audit trail?

• OLIB training

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Find training on OLIB.

• OLIB service pack training