• **Get started**
  
  *No image available*
  
  Get started with OLIB Web
  
  ◦ OLIB basics
  ◦ Search options
  ◦ Add, edit and delete
  ◦ Workspaces, saved searches, folders

• **Users**
  
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  Manage users and staff users in OLIB
  
  ◦ Search and edit users
  ◦ Manage users
  ◦ User subscription services
  ◦ SDI

• **Catalogue**
  
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  Manage catalogue records in OLIB
  
  ◦ Search
  ◦ Title and copy details
  ◦ Additional details
  ◦ RDA
  ◦ Maintain the catalogue
  ◦ Stocktake

• **Circulation**
  
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  Manage circulation transactions in OLIB
• About circulation
• Configure circulation
• Configure reservations
• Issues and returns
• Users and copies
• Renewals
• Reservations
• Recalls
• Trap messages
• Library charges
• Overdue notices

• Acquisitions

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Manage acquisitions in OLIB

• About Acquisitions
• Set up Acquisitions
• Order process
• Outputting orders
• Check in and invoicing
• Other Acquisitions options
• Claims process

• Funds

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Manage funds in OLIB

• About funds management
• Funds set up procedure
• Accounts
• Financial periods
• Account instances
• Allocate money
• Manage funds
• Account discrepancy alerts
• Permissions on funds
• Financial period close

https://help.oclc.org/Library_Management/OLIB

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• **Serials**

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Discover how to manage serials in OLIB.

◦ About Serials management
◦ Set up Serials management
◦ Create Serials information
◦ Issues generation
◦ Check in issues
◦ Serial publishing changes
◦ Subscription management
◦ Claims and alerting
◦ Serial binding

• **Library locations**

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Manage library locations in OLIB

◦ About locations
◦ Calendar
◦ Locations
◦ Location Types, Areas and Address Types
◦ Shelves
◦ Sub-locations

• **Folio configuration**

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Find out how to configure end user features available in Folio.

◦ Get started with Folio
◦ Welcome screen
◦ Menu bar
◦ Banner graphic
◦ Configuration blocks list
◦ Enable end user help
◦ Facet sidebar
◦ Folio lists
◦ Generate a search Qwidget for Folio
Link to catalogue enrichment data
  ◦ Quick launch searches
  ◦ Ratings and reviews
  ◦ Set / reset with temporary password
  ◦ Set password directly

• Alerts

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Create alert messages for users and staff in OLIB
  ◦ About alerts
  ◦ Broadcast notices
  ◦ Configure alerts
  ◦ Configure SMTP server
  ◦ Suspend alerts and overdue emails
  ◦ View alerts

• System management

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Configure and manage system wide settings in OLIB
  ◦ General
  ◦ OLIB defaults
  ◦ Daystart
  ◦ Privileges and permissions
  ◦ Search configuration
  ◦ Customise OLIB
  ◦ Layout manager
  ◦ SIP2 server

• Reports

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Learn about reporting in OLIB.
  ◦ Use OLIB reports
  ◦ Download reports

• Data import and export

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Import or export your data from OLIB using MARC and other formats

- Automated upload to WorldCat
- CONTENTdm integration
- Import MARC records
- Example MARC import: JISC e-books file
- Output formats
- Export to third party discovery
- MARC tags details
- MARC21 export
- OLIB Standard Transfer Format (OLSTF)
- OLIB User Import

- User guides
  
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Discover how to use new OLIB features, including new service pack features.

- Service pack 11
- Service pack 12
- Service pack 13
- Process standing orders and loose-leaf publications

- OLIB to WMS migration
  
  No image available

Discover how we manage migrating from your OLIB system to WorldShare Management Services.

- Moving to WorldShare Management Services
- Migrating bibliographic data
- Migrating patron data
- Migrating circulation data

- Release Notes
  
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Find OLIB release notes and key features. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

- OLIB 9 Service Pack 14 Key Features and Release Notes
- OLIB 9 Service Pack 13 Key Features
- OLIB 9 Service Pack 13 Release Notes
- OLIB 9 Service Pack 12 Key Features
OLIB 9 Service Pack 12 Release Notes
  ◦ OLIB 9 Service Pack 11 Key Features
  ◦ OLIB 9 Service Pack 11 Release Notes

• Technical guides

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  ◦ Creating a .har file for support
  ◦ Enable WebView single sign-on (NTLM)
  ◦ Link checker errors advice
  ◦ OLIB software downloads

• Troubleshooting

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Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).
  ◦ A new staff member's account is slow and not performing as others do?
  ◦ A patron is unable to request an online reservation
  ◦ A user's account barcode, transaction history and items on loan has disappeared
  ◦ A user does not have full cataloging options despite having an appropriate user category
  ◦ Can deleted titles/users be recovered?
  ◦ Does OLIB support RDA Cataloguing rules?
  ◦ Do I need to cancel email notices in my test system? [Hosted OLIB]
  ◦ Following an upgrade to OLIB 9.0 Service Pack 12, users are not receiving alerts for available reservations or newly checked in serial issues
  ◦ How can I add a new attribute to the Refine Search dialog?
  ◦ How can I add our own images to WebView's Welcome Page?
  ◦ How can I attach an email list to a SDI alert?
  ◦ How can I filter borrower traps by trap message?
  ◦ How do I change my name in OLIB Web?
  ◦ How do I configure Self-registration?
  ◦ How do I delete a user with enquiries attached?
  ◦ How do I display User Expiry Date in the user details screen of OLIB Folio?
  ◦ How do I export MARC records to OVID?
  ◦ How do I find out my OLIB username/password?
  ◦ How do I insert line breaks in the privacy policy hover text without it being in double line spacing?
  ◦ How do I renew all items on loan to a group of users with minimum checks?
  ◦ How do I search for serial issue titles?
  ◦ How do I set up a System Administrator account on OLIB if the current System Administrator has left?
- How do I subscribe to the OLIB users’ mailing list?
- How do I transfer a report from my Test system to Live?
- How do I unlock a user record? [Hosted OLIB]
- How do I view all items with a specific copy category?
- How to sign in to OLIB
- I’m creating a configurable user import. What OLSFT tag should I use to map the User’s Date of Birth?
- If you delete expired users using the “Users For Auto-Deletion” folder, will the copies on loan for that user also be deleted? And if it was the last copy of the title, will the title also be deleted?
- I am no longer able to attach files to my item records
- I am unable to return a book after cancelling a reservation
- I cannot find the configurable privacy policy statements - where are these located?
- I have added a new attribute to the keyword search index however it is not being used in a keyword search
- I have deleted a sheet by accident
- I have just tried to log in to OLIB WebView and received an account expired error message
- I have made changes to my MARC format. How do I apply this change to my existing records?
- I have set up SDI alerts. Why are no emails are being generated?
- My OLIB export to CONTENTdm is not working
- My XML export is not displaying correctly
- Setting default sorting for indexes
- Some of our student record files have not imported into OLIB
- Staff accounts are unable to see Helpdesk Online links
- The Username and Password fields are populating with my login credentials when I try to create a new user
- What is the taxonomy that is used in OLIB?
- When I issue a loan I get the message ‘User is banned from this copy category.’
- Where can I find the latest version of the OLIB schema? [SP13+]
- Where can I find the latest version of the OLIB schema? [SP13+]
- Why am I receiving several emails per hour for my reports?
- Why are patrons not receiving their overdue emails?
- Why are some changes made to title records not visible in the audit trail?

**OLIB training**

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Find training on OLIB.

- OLIB Folio Configuration
- OLIB service pack training