Error filling request NCIP CheckoutItem call failed error in ReShare

Symptom

• You get the error "Error filling request. NCIP CheckoutItem call failed." when scanning barcodes while using WMS third party integration into ReShare.

Applies to

• Tipasa

Resolution

This usually means that there is an incorrect borrower type assigned to the patron record or a circulation policy issue disallowing circulation to the them. You’ll want to check the patron's account in WMS to correct it.

Additional information

There is a list of ReShare's errors here: https://openlibraryenvironment.atlas...on+NCIP+errors

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