We want everyone to login to ILLiad with their LDAP passwords. How can we stop password reset notifications being sent to new users?

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Symptom
You want everyone to sign into ILLiad with their LDAP passwords and you want to stop password reset notifications from being sent to new users?

Applies to
• ILLiad

Resolution
When ILLiad has been set to recognize LDAP logins only, remove the Forgot Password button from the logon, logon2, and include_menu HTML pages to ensure new users will not be sent password ILLiad client password reset notifications. This remains true even if the password reset is checked and cannot be unchecked in the ILLiad client in new user creation.

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