Invalid username and password error when trying to perform batch process in Connexion client

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Symptom

- You get an error stating that your username and password are incorrect when you start a batch process in Connexion client

Applies to

- Connexion client

Resolution

You must set up a default authorization number in **Tools > Options > Authorization** in order for batch processes to work. If problem persists after setting one up, contact **OCLC Support** with your name, library symbol and the authorization number you are trying to use.

Additional information

There is more on [batch processing in Connexion client](https://help.oclc.org/Metadata_Services/Connexion/Troubleshooting/Invalid_username_and_password_error_when_trying_to_perform_batch_process_in_Connexion_client).