Contact OCLC Support in your region


OCLC support regions

<table>
<thead>
<tr>
<th>REGION</th>
<th>LOCATION</th>
<th>CONTACT INFORMATION</th>
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| Asia Pacific                   | OCLC Asia Pacific
6565 Kilgour Place
Dublin, Ohio 43017 US       | O: +1-614-764-6009
Send an email
Submit/View requests          |
| Australia and New Zealand      | OCLC Support—Australia and New Zealand
Level 8, 310 King Street
Melbourne 3000, Victoria AU | T: 1300 260 795 (local call within Australia)
O: +61 (0) 3 9929 0800
Send an email
Submit/View requests          |
| Austria, Germany, and Switzerland | BIBLIOTHECA
O: +49-(0)6324-9612-5100
O: +41 (0) 842 625 242 (Switzerland) | Send an email
Submit/View requests |
| Support availability           | Support is available between the hours of 08:30 and 17:00 (Central Europe Time). |
|                                | Extended support hours are available for BIBLIOTHECA between 08:00 and 18:00 (Central Europe Time). |
| All other OCLC products        | Austria and Germany                                                      | O: +49-(0)1805-468 747
(0,14 €/Min. aus dem Festnetz, Mobilfunk max. 0,42 €/Min. Die Preise gelten für Anrufe aus Deutschland) |
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<tr>
<td>Switzerland</td>
<td>OCLC AG, Switzerland Münchensteinerstrasse 220 Basel, 4053 CH</td>
<td>O: +41 (0)61 378 80 75 Send an email Submit/View requests</td>
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<tr>
<td>Benelux</td>
<td>Eelde</td>
<td>O: +31 (0) 50 80 80 500 Send an email Submit/View requests</td>
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<tr>
<td>Support availability</td>
<td>Leiden</td>
<td>O: +31-(0)71-524 66 00 Send an email Submit/View requests</td>
</tr>
<tr>
<td>Canada</td>
<td>OCLC Canada 9955 rue Châteauneuf, bureau 135 Brossard J4Z 3V5 Québec CA</td>
<td>T: 1-888-658-6583 (toll free in Canada) O: +1-450-656-8955 Send an email Submit/View requests</td>
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| | OCLC Relais  
215-1690 Woodward Drive  
Ottawa, ON  
K2C 3R8  
CA | T: 1-226-242-0356  
O: +1-613-226-5571  
Support availability  
Support is available between the hours of 08:30 and 17:00 (GMT-4 - Eastern Daylight Time). |
| China | OCLC Asia Pacific, Beijing  
Rm.705A, Block AB, Dongsheng Plaza  
No. 8, Zhongguancun East Rd  
Haidian District  
Beijing  
CN | O: +86-10-82607931, 82607932, 82607538  
Send an email  
Submit/View requests |
| France | OCLC Support—France  
Postbus 876  
2300 AW Leiden  
NL | O: +31-(0)71-524 66 00  
Send an email  
Submit/View requests |
| Italy | OCLC Support—Italy  
Viale dei Mille, 164  
50131  
Firenze  
Italy | O: +39-055-5001357  
Send an email  
Submit/View requests |
| Latin America and the Caribbean | For assistance in Spanish, call for free from Google Chat or Skype at +1-800-848-5800 and select option 2.  
Or, dial direct with international call cost at +1-614-793-8682. | Send an email |
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<td>Spain</td>
<td>OCLC Support—Spain&lt;br&gt;Gran Via de les Corts Catalanes 575, 1r 1a&lt;br&gt;08011, Barcelona ES</td>
<td>O: +34 931 126 538</td>
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<td>Taiwan</td>
<td>OCLC Asia Pacific, Taipei&lt;br&gt;2F-2., No. 56, Sec. 2, Dunhua S. Rd.,&lt;br&gt;Da’an Dist., Taipei City 10683, TW (R.O.C.)</td>
<td>O: +886-2-27016052</td>
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<td>UK and Ireland</td>
<td>OCLC Support—UK and Ireland&lt;br&gt;City Gate&lt;br&gt;8 St. Mary's Gate&lt;br&gt;Sheffield S1 4LW&lt;br&gt;GB</td>
<td>T: 0845 267 7502 (local rate) O: +44 (0)114 267 7502</td>
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<tr>
<td>United States</td>
<td>OCLC Support—United States&lt;br&gt;6565 Kilgour Place&lt;br&gt;Dublin, Ohio 43017&lt;br&gt;US</td>
<td>T: 1-800-848-5800 (toll free in USA and Canada) O: +1-614-793-8682</td>
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