# Contact OCLC Support in your region

**Last updated:** Fri, 10 Jun 2022 11:36:00 GMT

## OCLC support regions

<table>
<thead>
<tr>
<th>REGION</th>
<th>LOCATION</th>
<th>CONTACT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Asia Pacific</strong></td>
<td>OCLC Asia Pacific</td>
<td><strong>O</strong>: +1-614-764-6009</td>
</tr>
<tr>
<td></td>
<td>6565 Kilgour Place</td>
<td><strong>Send an email</strong></td>
</tr>
<tr>
<td></td>
<td>Dublin, Ohio 43017 US</td>
<td><strong>Submit/View requests</strong></td>
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<tr>
<td><strong>Australia and New Zealand</strong></td>
<td>OCLC Support—Australia and New Zealand</td>
<td><strong>T</strong>: 1300 260 795 (local call within Australia)</td>
</tr>
<tr>
<td></td>
<td>Level 8, 310 King Street</td>
<td><strong>O</strong>: +61 (0) 3 9929 0800</td>
</tr>
<tr>
<td></td>
<td>Melbourne 3000, Victoria AU</td>
<td><strong>Send an email</strong></td>
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<td><strong>Submit/View requests</strong></td>
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<tr>
<td>**Austria, Germany, and</td>
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<tr>
<td><strong>Switzerland</strong></td>
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<td><strong>Support availability</strong></td>
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<tr>
<td></td>
<td>BIBLIOTHECA</td>
<td><strong>O</strong>: +49-(0)6324-9612-5100</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>O</strong>: +41 (0) 842 625 242 (Switzerland)</td>
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<tr>
<td>**All other OCLC products</td>
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<td><strong>Austria and Germany</strong></td>
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<td></td>
<td></td>
<td><strong>O</strong>: +49-(0)1805-468 747</td>
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<td></td>
<td></td>
<td>(0,14 €/Min. aus dem Festnetz, Mobilfunk max. 0,42 €/Min. Die Preise gelten für Anrufe aus Deutschland)</td>
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[https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region)

Printed: Fri, 01 Jul 2022 16:07:10 GMT
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<td>OCLC AG, Switzerland</td>
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<tr>
<td></td>
<td>Münchenerstrasse 220</td>
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<td></td>
<td>Basel, 4053 CH</td>
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<tr>
<td>Benelux</td>
<td>Eelde</td>
<td>O: +31 (0) 50 80 80 500</td>
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<td></td>
<td>Leiden</td>
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<tr>
<td>Canada</td>
<td>OCLC Canada</td>
<td>T: 1-888-658-6583 (toll free in Canada)</td>
</tr>
<tr>
<td></td>
<td>9955 rue Châteauneuf, bureau 135 Brossard J4Z 3V5</td>
<td>O: +1-450-656-8955</td>
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<td>Québec CA</td>
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<td></td>
<td>OCLC Relais</td>
<td>T: 1-226-242-0356</td>
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<tr>
<td></td>
<td>215-1690 Woodward Drive</td>
<td>O: +1-613-226-5571</td>
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<td><strong>Support availability</strong></td>
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<td></td>
<td>Support is available between the hours of 08:30 and 17:00 (GMT-4 -</td>
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<td>Eastern Daylight Time)</td>
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<tr>
<td>China</td>
<td>OCLC Asia Pacific, Beijing</td>
<td>O: +86-10-82607931,</td>
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<tr>
<td></td>
<td>Rm.705A, Block AB, Dongsheng Plaza</td>
<td>82607932, 82607538</td>
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<tr>
<td></td>
<td>No. 8, Zhongguancun East Rd</td>
<td>Send an email</td>
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<td></td>
<td>Haidian District</td>
<td>Submit/View requests</td>
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<td>CN</td>
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<tr>
<td>France</td>
<td>OCLC Support—France</td>
<td>O: +31-(0)71-524 66</td>
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<td>Postbus 876</td>
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<td></td>
<td>2300 AW Leiden</td>
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<td>NL</td>
<td>Submit/View requests</td>
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<tr>
<td>Italy</td>
<td>OCLC Support—Italy</td>
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<tr>
<td></td>
<td>Viale dei Mille, 164</td>
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<td>50131</td>
<td>Submit/View requests</td>
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<td><strong>Latin America and the Caribbean</strong></td>
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<td></td>
<td>For assistance in Spanish, call for free from Google Chat or Skype at +</td>
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<td></td>
<td>1-800-848-5800 and select option 2.</td>
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<td>Or, dial direct with international call cost at + 1-614-793-8682.</td>
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<tr>
<td>Spain</td>
<td>OCLC Support—Spain Gran Via de les Corts Catalanes 575, 1r 1a 08011, Barcelona ES</td>
<td>Submit/View requests</td>
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<tr>
<td>Support availability</td>
<td>Support is available between the hours of 09:00 and 17:30 (Central European Time).</td>
<td>O: +34 (0) 627 469 988</td>
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<tr>
<td>Taiwan</td>
<td>OCLC Asia Pacific, Taipei 2F-2., No. 56, Sec. 2, Dunhua S. Rd., Da’an Dist., Taipei City 10683, TW (R.O.C.)</td>
<td>O: +886-2-27016052</td>
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<td>Submit/View requests</td>
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<tr>
<td>UK and Ireland</td>
<td>OCLC Support—UK and Ireland City Gate 8 St. Mary’s Gate Sheffield S1 4LW GB</td>
<td>T: 0845 267 7502 (local rate)</td>
</tr>
<tr>
<td>Support availability</td>
<td>Support is available between the hours of 09:00 and 17:30 (UK Time) with the exception of English Bank Holidays.</td>
<td>O: +44 (0)114 267 7502</td>
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<td>Submit/View requests</td>
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<tr>
<td>United States</td>
<td>OCLC Support—United States 6565 Kilgour Place Dublin, Ohio 43017 US</td>
<td>T: 1-800-848-5800 (toll free in USA and Canada)</td>
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<td>O: +1-614-793-8682</td>
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Recognize an OCLC star

Have you had an exceptional experience working with OCLC staff? Recognize them with an [OCLC Star Award](https://help.oclc.org/Librarian_Toolbox/Contact_OCLC_Support/Contact_OCLC_Support_in_your_region).