I am seeing a null relay error when logging into WorldShare ILL

Symptom

• "Null Relay error" appears when logging into WorldShare ILL.

Applies to

• WorldShare ILL
• Tipasa

Resolution

Type in your library's WorldShare ILL URL (ie. https://<registryid>.worldcat.org/wms) instead of using a bookmark. If that doesn't resolve the error, contact OCLC Support with your name, library symbol, when it started and what you've done to try to get logged in.

Additional information

There is more information about finding your WorldShare URL if you don't know what it is.

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