Learn how to manage requests as a borrower in UnityUK.

- **Borrower Work Queue**
  
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  Learn how to view which of your requests as a borrower may require action to progress using the Borrower Work Queue in UnityUK.

- **Borrower Work Queue statuses**
  
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  Find the statuses available in the Borrower Work Queue in UnityUK.

- **Borrower request management - Workflow tasks**
  
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  Find the workflows needed to manage borrower requests in UnityUK.
  
  - Authorising Idle requests
  - Receive requested items
  - Return items to the supplying library
  - Deal with End of Rota requests
  - Cancel or terminate a request
  - Complete a request

- **Renew a requested item**
  
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  Learn how to renew a requested item in UnityUK.

- **Automatic expiry of requests**
  
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  Find out about the automatic expiry of requests and learn how to update a record to stop a request from expiring in UnityUK.

- **Send a note**
  
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  Learn how to send a message to a lending library in UnityUK.