Why are patrons able to make ILL requests when they are expired

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Applies to

• Tipasa

Answer

If you are using a third party authentication method with Tipasa, such as CAS or SAML, then the Tipasa expiration date will not matter because the system is pulling and relying on the data pulled from your authentication server. Even if the patron is expired in Tipasa, they will still be able to use the OCLC service until they are either removed or blocked in the authentication server.