Can the Article Exchange notification be sent directly to the patron?

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Applies to

- WorldShare ILL

Answer

It is not possible to send the Article Exchange notification (or AE-alert) directly to the email address that is filled out in the patron information. The notification is meant for the library staff to check WorldShare ILL and review the article before sending the document manually to the patron, and it therefore contains information about the WorldShare ILL instance that is irrelevant for the patron.

Additional information

You can choose to have the Article Exchange notification send to up to five email addresses. Please review your Interlibrary Loan Options in [OCLC Service Configuration](https://help.oclc.org/Resource_Sharing/WorldShare_Interlibrary_Loan/Troubleshooting/Can_the_Article_Exchang) if this is desired.