I changed our borrowing/lending renewal dates, but the new date is not applying?

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Symptom

- After changing borrowing or lending renewal dates in the Customization Manager, your date changes aren't taking effect.

Applies to

- ILLiad

Resolution

1. In the Customization Manager>Customization tab, select Borrowing or Lending, as applicable.
2. Double-click on Renewals
3. BorrowingRenewalDays/LendingRenewalDays
4. Change the key value to the number of days you would like.
5. For shared servers, select the All Sites tab.
6. Select the OCLC symbol to apply the date change to by checking the checkbox next to the symbol.
7. Select Click here to copy above value to all selected sites.

The date change will now apply to the site selected.