Why don't I see my call numbers in WorldCat Discovery?

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Symptom

• Call numbers are no longer displaying in the search results or item detail page in WorldCat Discovery for WMS libraries or libraries using real-time availability.

Applies to

• WorldCat Discovery

Resolution

It is possible that an option for Local Holdings Records display is deselected.

1. Sign in to OCLC Service Configuration
2. Navigate to WorldCat Discovery and WorldCat Local > OPAC Statues, Locations and Circulation Policies.
3. Under Item Availability from OPAC, scroll down to the OPAC status grid.
4. Check the box next to "First display LHR with option to search local OPAC for availability."

Additional Information

See OPAC Status Grid Columns

Page ID

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