Why don't I see my call numbers in WorldCat Discovery?

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Symptom

• Call numbers are no longer displaying in the search results or item detail page in WorldCat Discovery for WMS libraries or libraries using real-time availability.

Applies to

• WorldCat Discovery

Resolution

It is possible that an option for Local Holdings Records display is deselected.

1. Sign in to OCLC Service Configuration.
2. Navigate to WorldCat Discovery and WorldCat Local > OPAC Statuses, Locations and Circulation Policies.
3. Expand the Item Availability from OPAC section, scroll down to the OPAC status grid.
4. Check the box next to "First display LHR with option to search local OPAC for availability."
5. If this does not fix the problem, please contact OCLC Support and reference this help article.

Additional Information

For additional information please see OPAC Status Grid Columns.

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