Can a patron have both ILLiad Authentication and Remote Authentication at the same time?


Symptom

• You have a patron accounts that you want to know if they can have both ILLiad and RemoteAuth Authentication

Applies to

• ILLiad

Resolution

ILLiad is set up for only one type of authentication for a patron account. So the patron will need to either have ILLiad Authentication, or RemoteAuth Authentication.