Is it possible for the lender to edit the borrower's shipping address on a submitted request?

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Symptom

• Something about the setup of the Borrower's Ship To address makes it unable to be used as the mailing label so the lender wants to re-write it.

Applies to

• WorldShare ILL
• Tipasa

Resolution

No. If you don't like how the borrowing library has their Ship To address set up, you can contact them about how their setup is impacting your process, but it is their choice how they choose to display their address.

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