Is it possible for any existing "title" (Mr., Mrs., Professor, etc.) information in patron records to be removed via a batch process?

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Symptom

• We will be preventing 'title' information, e.g., Mr, Mrs, Professor from populating patron records in future via our student/staff systems. Is it possible for any existing information in patron records to be removed via a batch process?

Applies to

• Patron records

Resolution

Short introduction or instructions to follow these steps:

1. All the name and address section fields are treated as a unit update, during automated patron record ingest updates
2. If only a field or two of the name or address is provided, WorldShare Circulation will replace the entire set of data for those "units". In other words, leaving the "Prefix" field blank will cause any existing data on the record to be removed.