A record will not export from Connexion.

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Symptom

- I am attempting to export a single bibliographic record, but nothing happens.

Applies to

- Connexion client

Resolution

To Export a single bibliographic record you must have setting configured properly

1. Click on the tools menu.
2. Choose options.
3. Click on the Batch tab.
4. Inside the Record Actions area, under the Perform Record Actions in Batch, verify that Bibliographic Record Export and/or Authority Record Export are NOT checked.
5. Click OK to close the box.