Why did one of my patrons not get deleted when the patron delete batch job was run?

Applies to

- WorldShare Circulation

Answer

Please view the patron exceptions report. It can be found on the sftp at this path: /xfer/wms/reports. An example of an error you may see is Patron has outstanding fiscal transactions. This happen when there are outstanding bills on a patrons account.

Additional information

Please see Tab-delimited patron data bulk delete for additional information.