One of my patrons did not get deleted when the patron delete batch job was run, why?

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Applies to

- WorldShare Circulation

Answer

Please view the patron exceptions report. It can be found on the sftp at this path: /xfer/wms/reports. An example of an error you may see is Patron has outstanding fiscal transactions. This happen when there are outstanding bills on a patrons account.

Additional information

Please see [Tab-delimited patron data bulk delete](https://help.oclc.org/Library_Management/WorldShare_Circulation/Troubleshooting/One_of_my_patrons_did_not_) for additional information.