Hold Pull List Patron Name and Borrower Category sorts don't appear correct

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Symptom

• When sorting the WMS Circulation Pull List by Patron Name or Borrower Category the sort doesn't appear to come out alphabetically.

Applies to

• WMS Circulation

Resolution

The Pull List sort by Patron Name and Borrower Category are done by the user's PPID. User's information will be together, they just won't be in alphabetical order by Name or Category.

A workaround for getting a list for a specific individual would be to go the patron's account and view the Holds tab/queue.