How do I change the gateway export message to the standard message with information on merges from the message "Records are being read from port device name Bib and item records will be created"?

Symptom

- Exporting gives the host message "Records are being read from port device name. Bib and item records will be created"

Applies to

- Connexion Client

Resolution

This message is appearing because your computer has a slow connection to the ILS you are exporting to. To revert the message to the standard one:

1. Go to **Tools > Options > Export**
2. Set Timeout to 90
3. Set Retries to 5
4. Set Delay to 20.