What do I do if I get the error message "There was a problem receiving availability information for this item. Click to try again."?

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Applies to

• WorldCat Discovery

Answer

Please contact OCLC Support.

Additional information

Support will need:

• Your institution's OCLC symbol
• The OCN of the item that is giving the error in WorldCat Discovery
• The scope of the error. Is this happening for all items? Or is this just happening for the one OCN?