Migrated a SQL server 2008 R2 on an infrastructure of 2016 and the Webplatform stopped working

Last updated: Mon, 31 Dec 2018 17:16:13 GMT

Symptom

• Whenever you try to go to WebPlatform directly, or any service that uses WebPlatform such as Article Exchange fail.

Applies to

• ILLiad.

Resolution

Make sure that you do not have IP6 enabled on the server. You should only be using IP4.