How can I filter borrower traps by trap message?

Last updated: Mon, 03 Dec 2018 15:27:03 GMT

Applies to

- OLIB 9.0 SP11

Answer

The facility to filter borrower traps by trap message was introduced in OLIB 9.0 SP11.

To do this:

1. From Circulation > Traps Users, enter '%'.
2. On the right, Click Refine Search.
3. OLIB displays the Borrowers domain Refine Search dialog.
4. In the Search Fields box, click on Standard Message type.
5. A list of Standard Trap Messages that have been used will be displayed.
6. Check the box next to the filter that you require.

Additional information

The filter will only select borrower traps where the Standard Trap Message has not been amended. In SP11, if the Standard Trap Message has been changed, the standard trap type field will have been cleared and the filtered search will not retrieve the message.

To find all borrower traps by trap message:

1. From Circulation > Traps Users, enter '%'.
2. On the right, click on Other Searches.
3. Select User Traps by Message from the pull-down list.
4. In the search box, enter start of message e.g 'banned'.

https://help.oclc.org/Library_Management/OLIB/Troubleshooting/How_can_I_filter_borrower_traps_by_trap_message