Sort KB browse results

By default, KB browse results are sorted by Date in descending order (with the most recent date at the top).

To sort the records:

1. Click a column heading to sort the records by the data in the column.
   - Date
   - Status
   - KB
   - Required Update Date (if this column appears).

2. If you want to reverse the descending/ascending order of the sort, click the same column heading again. QuestionPoint reverses the order and redisplay the list.

Note: You cannot sort the records by the data in the Question column.