Why is there no place hold button when an item is checked out?

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Applies to
- WorldCat Discovery

Answer
This depends on how your institution is configured OCLC Service Configuration

1. Sign in to OCLC Service Configuration

2. Go to WorldCat Discovery and WorldCat Local > OPAC Statuses, Locations and Circulation Policies

3. Scroll down and search for the right OPAC Status, Location and Status Treatment combination and see if the option "Fulfillment for (Level 1) is active"

4. If it is already active, check for the following issues:
   - Make sure your spelling in the OPAC Status Message and Location fields match the information of the item in hand
   - Make sure that item type is selected to display a Place hold button under WorldCat Discovery and WorldCat Local > Place Hold / Request Buttons > For items owned by.

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