Patrons are getting a 404 error when they try to go to pages in Camio

Last updated: Fri, 24 Aug 2018 17:54:27 GMT

Symptom

- Patrons are unable to access pages within their Camio site

Applies to

- Camio

Resolution

Verify your library's ip addresses are added to the Service Configuration:

1. Verify with your library's IP addresses with your IT department including your proxy IP.
2. Check to make sure that all of your your library's IP addresses are entered in the Service Configuration by following the directions in IP Address Configuration.

Page ID

12449